



## BourgogneMaison

Property Management & Services

**t** +33 (0)9 62 12 77 11   **m** +33 (0)6 08 34 55 01   **e** [contact@bourgognemaison.com](mailto:contact@bourgognemaison.com)   **w** [www.bourgognemaison.com](http://www.bourgognemaison.com)  
**a** 12 Rue du Moulin | Buncsey | 21400 | FRANCE

### **RESERVATION TERMS & CONDITIONS**

The following reservation conditions form the basis of your agreement with Arena Park France / Mr & Mrs D Bishop, owners of Apt 7 L'Argilliere, Le Clos de Pommard, Rue des Jardins, 21630 Pommard, France and Apts 1,2 & 3, 13 Rue Louis Courtot, 21190 Cisse, Merceuil, France.

In the following reservation conditions "you" and "your" means all persons named on the reservation (including anyone added or substituted at a later date) "We" and "us" means Arena Park France / Mr & Mrs D Bishop . All reservations are subject to "your " acceptance of these reservation terms and conditions.

### **RESERVATION**

- Reservations can be made either by telephone, email or online using our online credit card reservation system.
- Following reservation and payment details being submitted by you, our reservation management company will thereafter contact you within 48hrs of submission to confirm availability and the payment authorisation.
- Payments will not be processed unless your requested dates are available.
- A reservation agreement will then be issued outlining dates of stay, payment schedule etc.
- We reserve the right to terminate a rental at any time during your stay if there is evidence of severe damage or disruption.

### **PAYMENT**

- 50% of the reservation fee is due immediately on reservation and payment must be received before your reservation can be confirmed.
- A refundable security deposit of 250 euros must be paid in full with the remaining 50% reservation fee 8 weeks prior to your arrival.

Damages of property during your stay will be charged at the rate of replacement of item or at cost of repair and deducted from your security deposit. If no deductions are to be made then the security deposit will be refunded in full within 14 days. If significant damage has occurred and is more than the security deposit then you will be required to pay the additional monies without delay.





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### **A WORD FROM THE OWNER**

We are very lucky to live in this wonderful part of France and we look forward to you, our guests, discovering and sharing with us the essential qualities that make the Cote de Nuits and Cote de Beaune so special. It can be as exciting or as tranquil as you wish your holiday to be!

If you have any queries, questions or further requests please contact our booking agents.

Reservations  
BourgogneMaison

[www.bourgognemaison.com](http://www.bourgognemaison.com)

[reservation@bourgognemaison.com](mailto:reservation@bourgognemaison.com)

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